

# Applying for UC *Universal Credit*

## What to do if you need to apply for Universal Credit

Universal Credit is a new single monthly payment that is replacing a number of benefits and tax credits. Universal Credit claims must be made online at **[www.gov.uk/apply-universal-credit](http://www.gov.uk/apply-universal-credit)**.

You can use a computer free at:

- The Jobcentre
- Explore Libraries
- City of York Council West Offices
- some local community centres

Help is available if you can't make the online claim by yourself to make an appointment call **01904 551556**

If you need benefits advice call  
Citizens Advice York on **03444 111 444** or  
City of York benefits helpline **01904 552044**

If you need to improve your online skills to help you manage your Universal Credit account, call York learning on **01904 554277** or contact your local Explore Library